

South Walsham Parish Council

Accessibility statement

This accessibility statement applies to the website for South Walsham Parish Council
<https://southwalshampc.norfolkparishes.gov.uk>

This website has been built and maintained by the Norfolk Association of Local Councils and its content is provided by South Walsham Parish Council. We want as many people as possible to be able to use this website. For example, that means you should be able to:

- change colours, contrast levels and fonts
- zoom in up to 300% without the text spilling off the screen
- navigate most of the website using just a keyboard
- navigate most of the website using speech recognition software
- listen to most of the website using a screen reader (including the most recent versions of JAWS, NVDA and VoiceOver)

We've also made the website text as simple as possible to understand.

[AbilityNet](#) has advice on making your device easier to use if you have a disability.

How accessible this website is

We know some parts of this website are not fully accessible; the scanned finance forms are saved as PDFs and may not be accessible to screen reader software. Our website is one of the Norfolk Parishes sites which has been built for local councils and technical updates are made for us, although we are responsible for the content of the site.

Feedback and contact information

If you need information on this website in a different format like accessible PDF, large print, easy read, audio recording or braille:

- email southwclerk@outlook.com
- call 01603 270392

We'll consider your request and get back to you in 28 days.

Reporting accessibility problems with this website

We're always looking to improve the accessibility of this website. If you find any problems not listed on this page or think we're not meeting accessibility requirements, contact the Parish Clerk by email southwclerk@outlook.com

Enforcement procedure

The Equality and Human Rights Commission (EHRC) is responsible for enforcing the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018 (the 'accessibility regulations'). If you're not happy with how we respond to your complaint, [contact the Equality Advisory and Support Service \(EASS\)](#).

Contacting us by phone or visiting us in person

The Clerk can be contacted by phone, email, post or arrange to meet in person at a suitably convenient time and location.

Technical information about this website's accessibility South Walsham Parish Council is committed to making its website accessible, in accordance with the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018.

Compliance status

This website is partially compliant with the [Web Content Accessibility Guidelines version 2.1](#) AA standard, due to scanned finance documents being inaccessible to screen reader software.

Non-accessible content

The content listed below is non-accessible for the following reasons:

Non-compliance with the accessibility regulations

Some images do not have a text alternative, so people using a screen reader cannot access the information. This fails WCAG 2.1 success criterion 1.1.1 (non-text content).

There may be a few issues with accessing the website content using keys (as opposed to a mouse) which are being addressed.

Disproportionate burden

South Walsham Parish Council will endeavour to ensure all new documents are accessible.

Older documents will be reviewed as and when possible although the accessibility regulations [do not require us to fix PDFs or other documents published before 23 September 2018](#) if they're not essential to providing our services.

Content that's not within the scope of the accessibility regulations

PDFs and other documents

Some of our PDFs and Word documents are essential to providing our services. For example, we have PDFs with information on how users can access our services, and forms published as Word documents.

Any new PDFs or Word documents we publish will meet accessibility standards.

Preparation of this accessibility statement

This statement was prepared on 30th January 2024 and presented to Council on 5th February 2024. It will next be reviewed in January 2023.

This website was last tested on 31st January 2024. The test was carried out by the Clerk using a sample of pages to test.

Signed: *P Crook*
Chairman

Dated: *05/02/2024*

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